



March 13, 2020

Dear Valued Customers,

As our leadership teams have followed the fast-breaking news about the novel coronavirus (COVID-19) and reviewed national and regional public health advisories daily, we have carefully considered options to minimize the risk of coronavirus in our facilities and in our community. As a result, Dante Valve Company will be enacting the following policy changes.

- Until further notice, we are restricting non-essential personnel from visiting any Dante Valve facility. Alternative communication methods, such as video conference, phone, or e-mail are preferred at this time and will need to be coordinated in lieu of an in-person visit. Any in-person visits that must take place will need to be approved beforehand.
- If an in-person visit is required and other communication methods are not feasible, please coordinate in advance with one of our team members. Additionally, we ask that you are not exhibiting any flu like symptoms or a fever when arriving to one of our facilities.
- Will-Call order pick-ups will be suspended effectively immediately. All orders must be shipped until further notice.

We know there are many issues still to be resolved and we appreciate your patience. As a community, we will work through this period of uncertainty, carefully weighing options for the best ways to serve our workforce, partners and customers.

Thank you for your assistance with this matter and we will communicate any policy changes as they are amended.

Regards,

A handwritten signature in black ink that reads "Lisa Papini". The signature is fluid and cursive, with the first name being more prominent.

Lisa Papini  
President